

iseek CASE STUDY

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Gelita

Gelita are gelatine, collagen and collagen peptide experts. These natural, pure and allergen-free clean-label ingredients play a key role in good food, healthy living and technical innovation.



Understand the situation

Gelita's ERP solution upgrade across Australia and New Zealand drove a solution rethink.

Due to the aging equipment and the need to have an internationally reliable solution, Gelita was faced with the choice of either heavily investing on additional infrastructure or looking for a locally trusted Cloud provider who could work as a virtual team.

As Gelita's in-house IT team needed to focus more on their business needs, their IT requirements were:

- To deliver all aspects of the Design, Build, Transition and Run.
- Build a custom, scalable solution with integrated DR.
- Work alongside a trusted partner to assist with migration activities.
- Deliver a true private cloud experience.
- Provide a fully managed service including OS, patch & backup management.
- Have a virtual team who understands Gelita's business and the importance of how IT integrates into their business.

Find a solution

After extensive consultations with Gelita, iseek and Gelita jointly pulled together a solution that met all of Gelita's business requirements and future growth aspirations.

Not only did this solution involve iseek's core services of Cloud, Private Networking Data Centre services and Managed Services, it also included both teams working together throughout the project to deliver on an aligned goal.

To comply with Gelita's Business Continuity requirements, Gelita subscribed to iseek's DRaaS (Disaster Recovery as a Service) services to provide further protection to the ERP solution.

Provide results

Both organisations displayed trust and openness with the design phase and worked through the challenges to deliver a true enterprise solution. This delivered the performance requirements that the new ERP demanded.

The end result delivered a simplified resolution as a fully Managed Service. With this resolution in place the Gelita team focussed on their business with iseek supporting the underlying infrastructure.

Working with iSeek has enabled us to concentrate on our core activities and resulted in an increased performance of our ERP system. We highly commend iSeek's professionalism and high standards.

*Rubens Maia—Head of IT Shared Services APA
Gelita Australia Pty Ltd • www.gelita.com*

GELITA
Improving Quality of Life